Ontario Major Case Management

CONNECTION NEWSLETTER

Issue 03 | November 2022

Message from the Director, Ontario Major Case Management

Detective Inspector Shelley Tarnowski

It is hard to believe that November is upon us with these remarkably unseasonable temperatures. The OMCM team has just returned from the Ontario Homicide Investigator's Association Conference this past week in Niagara Falls. The OHIA conference planning committee put together an exceptional line-up of valuable presenters with attendees from across the country. It was a wonderful networking opportunity and we certainly appreciated getting to meet so many investigators in person, particularly after such a long hiatus due to the pandemic. It was great to finally be in the same room together and learn from each other. It was an honour to provide information on the OMCM modernization strategy and share some exciting updates. Stay tuned as those changes are revealed in the coming months.

I was privileged to present the **2022 OHIA Ontario Major Case Management Award** to **Peel Regional Police** for their outstanding innovation and achievement in case management in a homicide investigation. Peel Regional Police utilized the Ontario Major Case Management strategies within this investigation and as a fundamental component of their day-to-day work. Not only were Peel investigators able to quickly resolve the murder of one individual and attempted murder of four other family members in the Region of Peel, they were also able to identify several individuals, sharing a common Islamic Extremist view, who were planning an attack on a LGBTQ2S+ mosque in the Waterloo area. This collaborative effort with the Peel Regional Police Homicide and Intelligence Units, Waterloo Regional Police Service, CSIS, and the RCMP Integrated National Security Enforcement Team (INSET), resulted in the timely identification and arrest of three individuals, charged with one count of 1st Degree Murder and five counts of Attempted Murder. Further, they were able to form the foundation of a global terrorism investigation and prevent the attack and any further harm within the community. **Congratulations** to Peel Regional Police and all investigators involved in this outstanding effort.

SAVE THE DATE!

Ontario Homicide Investigators Association

Spring Conference

May 8th to 12th, 2023

Stay tuned for updates from OHIA

A NEW LOOK FOR OMCM!

Ontario Major Case Management

OMCM is happy to announce that we have a new unique identifier for Ontario Major Case Management. The new identifier represents the shape of the Province of Ontario and incorporates command triangles, as the foundation of the OMCM methodology. The triangles symbolize Ontario police services – small, medium, and large – working together and applying the OMCM methodology in major case investigations to solve and prevent serial and predatory crimes across the province. Ultimately, keeping communities safe.

The new design symbolizes Ontario's commitment to achieve the highest standard of excellence and collaboration in the management of major cases.

2022 MJMCM Provincial Pool

In the spring newsletter, OMCM called for applicants for the MJMCM pool, and we are happy to announce that D/Insp. Chris Landry, OPP, and D/Insp. Tim Hodgins, Ottawa PS, have since been appointed to the MJMCM provincial pool. Congratulations and welcome Chris and Tim!

* D/Insp. Peter Donnelly, OPP
* D/Insp. Shawn Glassford, OPP
* D/Insp. Tim Hodgins, Ottawa
* D/Insp. Alex Krygsman, London
* D/Insp. Chris Landry, OPP
* D/Insp. Dan Nadeau, OPP
* D/Insp. Matt Watson, OPP
* S/Sgt. Peter Cheung, York
* D/Sgt. Todd Custance, Peel
* D/Sgt. Tom Cober, York
* D/Sgt. Ted Lioumanis, Toronto
* S/Sgt. Darren Vinet, Ottawa

OMCM Success Stories

In February 2022, a Provincial MCM Bulletin was disseminated at the request of Thunder Bay Police Service (TBPS). Following the distribution of the bulletin, TBPS received a list of possible suspects from Peel Regional Police, OPP, Timmins Police, and Ontario Correctional Services. This provided valuable intelligence and allowed for the identification of the accused, known only by an alias as being from Kingston, Ontario. In March 2022, a follow-up bulletin was released advising of the identity of the accused. This bulletin ultimately led to the arrest of the accused on March 30, 2022. TBPS directly accredits the success of this arrest to the use of the OMCM Bulletin and the intelligence provided by other police services.

Great work by all investigators!

Has an OMCM Bulletin or Triggering Notification assisted you in an investigation? Let us know so we can feature your success in an upcoming edition.

DON'T FORGET! You have access to a team of subject matter resources from across the province through the **Ontario Multi-Disciplinary Case Conference Consortium.** This team is a valuable support resource to officers involved in particularly challenging major cases.

To request access to this team, please contact Alison Yeoman at spcic@ontario.ca

PROVINCIAL MCM BULLETINS

Provincial MCM Bulletins are proving to be an effective tool to assist police services when requesting investigative assistance or notifying agencies about a serial offender. The SPCIC coordinates the circulation and tracking of the Bulletins.

Contact S/Sgt. Alison Yeoman at SPCIC@ontario.ca to determine whether a bulletin can assist with your investigation.

The OMCM Unit maintains a contact list to share bulletins province-wide. Email SPCIC@ontario.ca to ensure that you are on the list!

NEW SPCIC NOTIFICATION FORM

The OMCM Unit has updated its SPCIC Notification Form to better reflect the needs of police services. The new form includes all necessary information in a simple format. Further, there is an accompanying reference document to assist with completing the form. This allows police services to provide the necessary information to create a bulletin or SPCIC notification. Click here to view the form.

UPDATE Review of the OMCM Manual

The OMCM Unit is happy to announce that the updated Ontario MCM Manual has been finalized and is making its way through the ministry's approval process. Stay tuned for further updates in the coming months.

On the Road Again

As follow-up to the MCM Inspection that took place throughout 2018 and 2019, the OMCM Team has been meeting with police chiefs and investigative leads to identify areas where we can assist services with applying the requirements of the Ontario Major Case Management Manual. We look forward to meeting with your service over the next few months.

Testing Pool Opportunity

The OMCM Unit is looking for a user access testing pool to expand its user groups relating to PowerCase 7.0. If you are an experienced PowerCase user and are looking for an opportunity to gain hands-on experience with the latest application, please contact D/Sgt. Jeff Lindsay for more information. Jeff.Lindsay@ontario.ca.

PowerCase Tips:

- Users should be using the latest URL to access PowerCase Command 2 (**click here** to access link)
- Users should use either Google Chrome or Microsoft Edge to access PowerCase 'Classic 5.4', 'Command' and 'Investigator'
- PowerCase passwords are required to be eight characters or less **and not contain special characters**
- First time 'Investigator' users must contact their service administrator to be assigned to a case as either a "Field Investigator" or "Investigator" **prior to use**
- If encountering issues accessing PowerCase applications, ensure that the installed Citrix receiver version is higher than 4.8
- When exiting PowerCase, make sure to close window and then 'log off' rather than closing the Google Chrome or Microsoft Edge window directly
- Do not directly copy and paste material from Versadex or Niche RMS into a PowerCase textbox. Rather, copy from RMS (or other documents) and paste into 'Windows Notepad' first and then copy from there into PowerCase.

Your OMCM Team at the Ontario Police College

Steve Kielt – Program Coordinator/ Instructor: steve.kielt@ontario.ca

Jeannette Kramer – PowerCase Instructor - Seconded officer from Ottawa Police Service jeannette.kramer@ontario.ca

Monique Silcox - PowerCase Instructor monique.silcox@ontario.ca

Welcome Back Monique!

We would like to welcome Monique Silcox back to the OMCM team at OPC. Monique has joined us full-time as one of our PowerCase Instructors. Monique brings a wealth of experience and passion to her position, and we are very excited to have her back!

Happy Retirement!

The OMCM team would like to acknowledge Jeannette Kramer and wish her all the very best on her upcoming retirement next month. Jeannette has been a wealth of knowledge and an outstanding PowerCase instructor for hundreds of students province wide. THANK YOU Jeannette! We will miss you and wish you much happiness in your well-deserved retirement!

2022 OPC-OMCM Course Calendar

Please consult the Ontario Police College Virtual Academy (OPCVA) at **www.opcva.ca** for the current course offerings as OPC is updating with new courses regularly.

UPDATE OPC-OMCM Provincial Training Hubs

We are pleased to announce the following police services have been selected as Regional Training Hubs for OMCM, Managing Investigations Using PowerCase (MIPC) and PowerCase for the Command Triangle (PCCT) as a result of a pilot program that was conducted throughout 2021: Thunder Bay, Ottawa, York, Durham, OPP-GHQ, Peel and Toronto. Additional geographical areas in the province are being considered to accommodate other select regions. Training courses conducted at these Hub locations will be run with integrated classrooms with a number of seats available for outside police services to attend.

E-Training

We are currently designing brief video tutorials which will assist investigators who have previously successfully completed OMCM, PCCT and/or MIPC courses, as refreshers for key learning points.

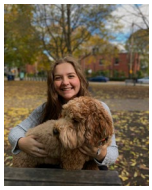
The OMCM Team

D/Insp. Shelley Tarnowski, Director, seconded from the Ontario Provincial Police, joined the OMCM Unit in June 2020. Shelley has spent most of her policing career in a variety of major crime investigative capacities and brings with her a strong vision for modernizing the OMCM Strategy.
Shelley.Tarnowski@ontario.ca or **(437) 237-3494.**

S/Sgt. Alison Yeoman, Serial Predator Crime Investigations Coordinator, seconded from the Waterloo Regional Police Service, joined the OMCM Unit in July 2020. Alison provides advice and support to investigators managing major cases, coordinates the circulation and tracking of Provincial OMCM Bulletins and facilitates multi-jurisdictional investigations.
Alison.Yeoman@ontario.ca or **(705) 896-3728.**

D/Sgt. Jeff Lindsay, Provincial Software Coordinator seconded from the Ontario Provincial Police, joined the OMCM Unit in February 2022. Jeff provides advice and support to PowerCase users and investigators. In consultation with the vendor, Xanalys, he coordinates software functionality and enhancements to meet the needs of Ontario's police services.
Jeff.Lindsay@ontario.ca or **(705) 826-3630.**

Paula Henry, Executive Assistant, has been with the OMCM Unit since 2011. Paula is the Ministry liaison and holds invaluable corporate knowledge and organizational history. She provides support and advice to the OMCM Unit.
Paula.Henry@ontario.ca or **(416) 806-2362.**



Ashleigh Middleton, Administrative Coordinator, is new to the Ministry and OPS. Ashleigh works with the unit to provide administrative assistance and support.
ashleigh.middleton@ontario.ca or **(647) 532-1393.**

Andreea Dimbeanu, JTS Project Manager, has been assigned to the OMCM Unit since April 2013. She oversees the development, enhancements, and implementation of new software releases. Andreea and the Technical Support Specialists provide 24/7 support to the PowerCase infrastructure and software users.

We Are Here to Help You!

The OMCM Unit has a dedicated support model to ensure all enquiries and issues are tracked to serve you better. We have created dedicated email addresses to streamline your enquiries.

Technical Difficulties?

Email the Ministry Service Desk at **opssd@ontario.ca**
Be sure to indicate OMCM in the subject line and include your contact information.
Alternatively, call **1-888-677-4873 or 416-246-7171**

Major Case Investigation Enquiries or Assistance

Contact the Serial Predator Crime Investigations Coordinator **SPCIC@ontario.ca**

PowerCase Enquiries or Assistance

Contact the Provincial OMCM Software Coordinator **OMCMPSC@ontario.ca**

General Enquiries or Assistance

OMCM@ontario.ca

Technical Support Specialists…

Tony Ho, Sr. Systems Engineer/Database Administrator, is responsible for overall OMCM support.

Oswald Yang, **Sr. Technical Support Specialist,** is responsible for providing user support for the OMCM systems.

Edison Hong, Sr. Technical Support, is responsible for development of business/functional requirements and quality assurance activities for the OMCM systems.

Richard Li, Sr. Solution Architect, is responsible for development and enhancement of the Exchange Module.

Han Mei, **Sr. Developer,** is responsible for development and enhancement of the Triggering Module